S stonebranch



Results

- One standard process for two different groups
- Increased efficiency and productivity
- No additional training needed for staff

"We can now run operations in a standardized way. Both Jyske Bank and Nykredit can be handled with the same tools, ensuring that all job scheduling is secure and compliant. We can be more productive instead of dealing with maintenance and production issues."

Kim Kvist Hansen

Section Manager for Operations Planning,
JN Data

JN Data Streamlines and Standardizes its Job Scheduling Environment

Stonebranch's Universal Agent replaces legacy system to unite two different companies, increasing efficiency and productivity.

Background

Jyske Bank, the third largest bank in Denmark, and Nykredit, the largest mortgage company in Denmark, founded JN Data in 2002. JN Data creates and develops the technical foundations for both companies. Its goal is to save resources by combining the two companies' data centers.

Challenge

JN Data was founded to support Jyske Bank's and Nykredit's combined data center. While both companies shared one data center, JN Data essentially serviced two "islands" within the company, making it difficult to support each group. Each

company was using a different scheduling system and JN Data needed a way to streamline its processes. Additionally, the installation of the scheduling agents was time consuming and required too many resources.

stonebranch

Solution

Kim Kvist Hansen, section manager for operations planning at JN Data, talked to several companies about their scheduling solutions. A Stonebranch customer recommended Universal Agent, Stonebranch's Independent Scheduling

Agents solution. After Stonebranch submitted a proof-ofconcept and deployed Universal Agent in an initial trial implementation, JN Data decided to deploy Universal Agent throughout its infrastructure.

Results: Return on Automation*

Universal Agent's simplicity and Stonebranch's easy-to-use approach enabled JN Data to deploy the Independent Scheduling Agents solution on every server without any difficulties, reducing cost significantly.

Hansen says, "We can now run operations in a standardized way. Both Jyske Bank and Nykredit can be handled with the same tools, ensuring that all job scheduling is secure and compliant. We can be more productive instead of dealing with maintenance and production issues."

Results include

- One standard process for two different groups
- Increased efficiency and productivity
- No additional training needed for staff
- Compatible with different platforms and operating system upgrades

This standardization makes support issues much easier for JN Data as the production group can help support either company. Hansen adds, "With Universal Agent, we can enforce standards for the whole operations group. We no longer need additional training for staff members, raising the efficiency of the whole group."

Additionally, since Universal Agent is an Independent Scheduling Agents solution, JN Data doesn't have to worry about compatibility with the Stonebranch solution if there is an operating systems upgrade in the future. The result is a strong Return on Automation.*

"With Universal Agent, we can enforce standards for the whole operations group. We no longer need additional training for staff members, raising the efficiency of the whole group."

Kim Kvist Hansen

Section Manager for Operations Planning, JN Data

> *Return on Automation (RoA): the investment in automation and the right automation tool pays off in a short time and returns many benefits. These include higher efficiency, faster processes, greater process reliability, higher data throughput, seamless integration, and higher production. Theoverall result is an increase in profits.

ABOUT STONEBRANCH

Stonebranch provides modern automation solutions that simplify mission-critical IT business processes reliably and securely across complex and diverse IT environments.

Stonebranch clients include some of the world's largest financial, healthcare and technology institutions. Founded in 1999 and headquartered in Atlanta, Georgia, Stonebranch has offices throughout the world, including the US, Germany, Canada, United Kingdom, Netherlands, Greece, Spain and Sweden, and the European headquarters in Bad Homburg, Germany.