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Results

- Cost ectiveness thanks to fexible, fair pricing model
- Optimum scalability and investment security
- Centralized, secure, and traceable managed file transfer
- Seamless integration of all SAP processes

"We were really impressed when we took our first look at Universal Agent during a roadshow. Even today, 17 years later, Universal Agent remains the perfect solution for managing our decentralized IT landscape with TWS, thanks to the seamless integration, speed and scope of features. The alternative at the time based on TWS couldn't keep pace with Stonebranch when it came to price or technology."

Bernd Hofmann
Head of the Batch Processes Group, HUK-COBURG

HUK-COBURG
relies on Stonebranch for Business Process Automation

For 17 years, German insurance group HUK-COBURG has relied on innovative data transmission (MFT) solutions from Stonebranch to ensure the availability of decentralized systems, processes and workows that's both stable and efficient.

Background

The German insurance group HUK-COBURG has over 11 million customers and around 10,000 employees, making it Germany's largest auto insurance company measured by the number of policies. One out of every five cars in Germany is insured by HUK. The company is also the second largest liability and household insurer in Germany.

Challenge

In 2001, IT managers at HUK-COBURG had begun to recognize the challenge presented by growing complexity due to the continuously increasing number of decentralized IT systems processes. They required a permanent, future-proof solution that simplied operation, enhanced workows, and included a robust, powerful file transfer feature that could be seamlessly integrated in SAP. HUK-COBURG found what it was looking for in Stonebranch, and has been a happy customer for over 17 years. Its Universal Agent technology enabled the insurer to use the existing TWS scheduling solution and migrate without major effort. The Universal Agent technology also scored points with its integrated le transfer solution (MFT), because it nally enabled both asynchronous and synchronous data transmission. Universal Agent also seamlessly supported the required integration with SAP, making it possible to manage all of the company's SAP processes via TWS.

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Solution

During the evaluation performed by the responsible project managers at HUKCOBURG, it became clear that Universal Agent was the best alternative to an implementation with TWS/OPC trackers. When it came to file transfer, Universal Agent also offered improved performance right from the start.

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"I've never seen SAP scheduling run more powerfully or smoothly than with Universal Agent and I've been in the SAP business for a very long time. This was a true competitive advantage for us then and remains so today."

Furthermore, unlike the agents used to date, Universal Agent does away with installing software components on the SAP system to manage SAP tasks. Universal Agent performs SAP scheduling simply and automatically, without any additional installations. Universal Data Mover, the managed file transfer solution from Stonebranch, delivers additional value. It is an integral part of Universal Agent and makes cross-platform data exchange simple, secure and traceable while eliminating manual intervention. "Universal Data Mover enables us to complete all of our company's le transfers without any major effort. In contrast to our previous solution, UDM is remarkably fast and stable," says Bernd Hofmann.

"Stonebranch convinced us in every way right from the start. I've never seen SAP scheduling run more powerfully or smoothly than with Universal Agent and I've been in the SAP business for a very long time. This was a true competitive advantage for us then and remains so today"

Klaus Eckstein
SAP Specialist,
HUK-COBURG

*Return on Automation (RoA): the investment in automation and the right automation tool pays off in a short time and returns many benefits. These include higher efficiency, faster processes, greater process reliability, higher data throughput, seamless integration, and higher production. Theoverall result is an increase in profits.

Results: Return on Automation*

Thanks to the Stonebranch solution and its universal, vendor-agnostic approach, all processes remain transparent and fully under control despite strong growth. Over 60 Universal Agents are in use today, helping control over 20,000 jobs on decentralized systems using IBM TWS.

"Looking back today, working with Stonebranch has more than paid off for us. Excellent, German-speaking support, customer proximity, a flexible pricing model and a fair partnership are all things that few of today's software companies offer," concludes Bernd Hofmann.

ABOUT STONEBRANCH
Stonebranch provides modern automation solutions that simplify mission-critical IT business processes reliably and securely across complex and diverse IT environments.

Stonebranch clients include some of the world's largest financial, healthcare and technology institutions. Founded in 1999 and headquartered in Atlanta, Georgia, Stonebranch has offices throughout the world, including the US, Germany, Canada, United Kingdom, Netherlands, Greece, Spain and Sweden, and the European headquarters in Bad Homburg, Germany.