



Establishing the Foundation: Implementing Indesca Professional Services

Stonebranch Professional Services has designed a training and consulting program to ensure the success of your Indesca™ implementation. This comprehensive program provides you and your company with the value-add expertise that leads to a smooth implementation and rapid R.O.I. through proven best practices.

We have developed this program in three phases to maximize the value of our services and provide you with the tools to successfully manage

Indesca within your infrastructure. By program completion, we ensure that you meet your specific business goals while:

- Reducing Costs
- Lowering Risk
- Increasing Productivity
- Assuring Compliance

Consulting Phase: Indesca – Setting the Groundwork

A Stonebranch Professional Services team member will prepare you for a successful and quick implementation through assistance with:

- Installation and configuration
- Recommendation for standards
- Workload execution and event monitoring, including SOA initiatives to exercise core functionality
- Definitions for management, alerting and monitoring functions
- General Implementation Guidelines
 - Product architecture
 - Process definition
 - Security techniques and standards
 - Audit logging and retention

Training Phase: Indesca Base Camp

This training program is set up for a maximum of six people to ensure successful Indesca knowledge transfer:

- General Indesca overview
- Workload execution
- Communication basics
- Event detection and response
- Centralized component configuration
- Activity monitoring
- Audit logging and retention
- Security concepts
- Basic log management and diagnostic skills
- Hands-on workshop

Discovery Phase: Optimization Assessment

Stonebranch's Optimization Assessment takes place six months after your initial training and consulting has been completed. This assessment analyzes your Indesca implementation and knowledge.

Through the Optimization Assessment, you will receive:

- Improvement recommendations for current deployment
- Best practice recommendations
- Identification of any additional services that maximize Indesca's value

By approaching your upgrade in a three-phase approach, Stonebranch ensures that your company sets the foundation for your success.