



CSC Reduces Management Time of Job Scheduling Environment by 65 Percent

Stonebranch's Indesca™ replaces CSC's legacy system, reducing cost, time and resources associated with job scheduling tasks.

"The important part of the Stonebranch solution is that it is independent. It gave us the ability to upgrade our current job scheduling environment."

Torben Olsen
Systems Engineer at CSC

Challenge:

Legacy scheduler was too complicated and could not be deployed on all servers.

Solution Results:

- Reduced management time of job scheduling environment by 65 percent
- Reduced time and money spent on job scheduling environment
- Eliminated platform/servers issues as Indesca is an Independent Scheduling Agents solution
- Improved vendor support

About CSC

CSC, a leading global consulting, systems integration and outsourcing company, provides customers in industry and government with solutions crafted to meet their strategic goals and enable them to profit from the advanced use of technology. For more information, please visit:

<http://www.csc.com>

Challenge:

CSC, a leading global consulting, systems integration and outsourcing company, deployed a legacy job scheduling system that was too complicated. This led to problems on the mainframe due to errors and a huge expansion in the time it took to create the daily scheduling plan. Another issue was that it took too much time to manage the scheduler agents and to scale them onto new servers. Over a two-year period, its legacy solution was only running on 25 servers. Its current scheduling vendor could not solve CSC's problems without constant maintenance. Additionally, CSC lost considerable amounts of money and faced potential penalties due to customer complaints and out-of-service issues.

Solution:

CSC decided to look for an alternative to solve its job scheduling problems and selected Indesca, Stonebranch's Independent Scheduling Agents solution. CSC was able to upgrade its distributed job scheduling environment, so that it could deploy its existing scheduler enterprise-wide.

Results:

CSC started with an initial implementation of Indesca that took no more than 20 minutes, on the server side, due to the ease of installation. After Indesca was running on the initial servers, CSC expanded Indesca onto Windows, UNIX and

SAP servers. The entire Stonebranch infrastructure grew significantly within the following months. During the entire implementation process, CSC's ongoing daily routine was not interrupted.

Torben Olsen, Systems Engineer at CSC, said, **"Before using Indesca, I needed about 75 percent of my daily time to manage our workload environment due to the many errors we repeatedly needed to correct. Now, with Stonebranch's solution, I need only 10 percent of my time to handle all processes."**

Additionally, Indesca proved to save CSC considerable amounts of money.

Olsen said, **"Our legacy scheduler was three times as expensive as Stonebranch's solution and took up too much time and too many resources. Now with Indesca, our batch operators have an easier daily routine because we have had no problems since installing the solution."**

Adds Torben, **"The important part of the Stonebranch solution is that it is independent. It gave us the ability to upgrade our current job scheduling environment."**

For more information on Indesca, please visit:

<http://www.stonebranch.com/indesca>